Gallery at 759 Refund Policy

Thank you for shopping on gallery759.com!

We offer a refund in the form of an on-line credit within the first 14 days of product receipt. Since many of our items are one-of-a-kind, we do not generally offer exchanges. If we have more than one of the items you purchased in inventory, we will let you know and give you the option for exchange or online store credit.

Eligibility for On-line store Credit

- A request for a refund will not be honored if the request is made after 14 days of receipt.
- Gift Cards are not refundable.
- Shipping costs are not refundable.
- Damaged goods are not refundable. You must address damaged product with the carrier.

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or reason for rejection of your refund (online store credit).

If you are approved for the online credit, a credit code will be emailed to you for use on your next Gallery purchase.

Address for returning your purchased item.

If you want to return an item for online store credit, send us an email at galleryat759@gmail.com or call 978-503-0901to discuss circumstances for return. Once discussed, send your return to: Gallery at 759, 759 Main St, Fitchburg, MA 01420

Shipping Cost

- You will be responsible for your own shipping costs for returning your item.
- Shipping costs are non-refundable! If approved for an online credit, the cost of return shipping will be deducted from your refund.